

Important LHGCC Covid-19 Law/Guidelines

*Updated 23rd September 2020
**Updated 24th September 2020
***Updated 6th October 2020
**** Updated 3rd December 2020
*****Updated 15th December 2020
*****Updated 21st December 2020
*****Updated 1st March 2021
*****Updated 25th March 2021
*****Updated 12th April 2021
*****Updated 17th May 2021

Please do not visit the club if you are displaying any symptoms of Covid-19 or you are feeling unwell.

GOLF

Arrivals Procedure:

1. Anyone entering the golf reception **must wear a mask** unless you have a medical exemption.
2. Track & Trace – please scan our QR code on arrival to check in.
3. At reception, a member of staff will check you in.
4. Once you have been checked in, you will need to exit through the side door and make your way to your allocated course.
5. The toilets can be accessed via the side entrance of the clubhouse or through the main restaurant of the clubhouse.
6. You **must not congregate with anyone apart from your playing partners**, including on the tees, greens, and around the clubhouse.

Golf Booking:

1. Golf can be played in single ball, 2, 3 or 4-ball format
2. Members can book golf 8 days in advance
3. Visitors can book golf 5 days in advance
4. Pull, electric trolleys and buggies are reviewed on a daily basis.
5. Bookings can be made online or by phone 01268 548444 or 01268 544300
6. Format of play is Langdon/Bulphan, Bulphan/Horndon, Horndon/Langdon
7. Gentle reminder that you can only book for yourself and your playing partners and not for other people who you are not playing with
8. The locker rooms will be open but there must be no congregating at any time.



Golf Guidelines:

1. Do not touch the flagstick or other people's golf clubs or golf ball.
2. Bunker rakes have been removed from the golf course. If your ball does land in a bunker, please make your very best effort to smooth the sand using your club and/or feet.
3. **You must ensure you observe social distancing at all times**, including on the teeing ground and on the greens.
4. Hole cups have been adjusted so that the ball can be retrieved easily
5. You **must not congregate with anyone apart from your playing partners**, including on the tees, greens, and around the clubhouse.

BAR AND RESTURANT

The clubhouse opening times will be as follows:

- **Monday – Saturday 07:00 – 21:00**
- **Sunday 07:00 – 20:00**

Last orders for food will be 6pm. However, bar food will still be available after this time. Please inquire with the waiting staff, who will be able to tell you what is available.

(Please keep in mind that closing times are subject to change if no one is on the course or in the clubhouse.)

Safety Guidelines:

- Please ensure you wash or sanitise your hands before entering the building.
- **You must ensure you maintain social distancing at all times.**
- We will be operating a contactless payment system only. **NO CASH.**
- Due to the limited capacity in the restaurant and terrace/patio areas, at busy times you may be asked to move on after one or two drinks to allow other people to use the facilities.
- Track & Trace – please scan our QR code on arrival to check in. Alternatively, a member of staff will collect your data to ensure we comply with the Government Track & Trace protocol. We will collect your name, contact number, and the date and time of your visit. The information we collect will only be used for the purposes of Track & Trace. You will not be contacted for any marketing purposes and your information will not be shared with any third party. All data collected will be destroyed after 21 days. **Anyone who does not comply will be refused access and will not be served.**



Restaurant:

- A maximum of 6 people per table
- **You must ensure you maintain social distancing at all times**
- We will have two entry points to the restaurant. One from the main reception area and another from the back of the clubhouse near the locker rooms. **You must wait for one of our wait staff to seat you.**
- When entering the bar and restaurant, you will be required to wear a mask until you are seated at your table. Your temperature will be taken upon arrival.
- We will be operating table service only. Please do not order any food or drink from the bar, a waiter/waitress will take your order.
- Please do not move the tables and chairs.
- We will be using disposable menus and single use condiments.
- Please ensure you have completed the Track & Trace check-in during your visit. Instructions can be found on tables, at reception and entry points around the clubhouse, or you can provide your name and contact details to a member of staff. **Anyone who does not comply will be refused access and will not be served.**

Outdoor patio and terrace:

The outdoor patio can be accessed from around the side of the clubhouse or through the main restaurant area.

- **You must ensure you maintain social distancing at all times**
- We will be operating a seating only policy on the patio.
- Please do not stand and congregate around the patio areas.
- We will be operating table service only. Please do not order any food or drink from the bar, a waiter/waitress will take your order.
- Please do not move the table or chairs from the square boxes.
- We will be using disposable menus and single use condiments.
- Due to the limited capacity in the restaurant and terrace/patio areas, at busy times you may be asked to move on after one or two drinks to allow other people to use the facilities.
- No children are allowed on the upstairs terrace.
- The toilets can be accessed via the side entrance of the clubhouse, or through the back door from the patio.
- Please ensure you have completed the Track & Trace check-in. Instructions can be found on tables, at reception and entry points around the clubhouse, or you can provide your name and contact details to a member of staff. **Anyone who does not comply will be refused access and will not be served.**

'Grab and Go' Hatch:

- The Grab and Go takeaway hatch will be open from 7am for takeaway food and drink only.
- Please do not congregate around the front of the clubhouse with your food and drink.
- We will be operating a contactless payment system only. **NO CASH.**

Anyone in disregard or breach of the rules will be asked to leave the premises for the safety of others.

